

A N N UAL REPORT


for the fiscal year ended January 31, 1960

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## ALDENSMANAGEMENT

R. L. Arnheim, Financial Consultant, Chicago<br>C. E. Butler, Business Consullant<br>tobé Coller Davis, President, Tobé and Associates, Inc.<br>R. W. Jackson, President, Aldens, Inc.<br>G. P. Madican, Vice President. Madigan Brothers. Inc., Chicago<br>h. V. McNamara, President, National Tea Co.. Chicago<br>M. A. Riskind, Partner, D'Ancona, Pflaum. Wyalt \& Riskind, Chicago<br>E. H. Rosenthal, Real Estate Invesiments<br>Lawrence K. Schnadic, President, International Furniure Company. Chicago<br>J. C. Staehle, Vice President, Aldens. Inc.<br>H. J. Stentiford, Vice President, Aldens, Inc.<br>W. P. Wiseman, Vice President \& Trust Officer, Chicago Title \& Trust Co<br>R. W. Jackson, President<br>R. E. Riley, Vice President<br>J. C. Staehle, Vice President<br>H. J. Stentiford, Vice President<br>G. R. Worley, Vice President, Secretary, Treasurer<br>J. A. Gross, Assistant Secretary

# securities Transfer Agent-Common-Morgan Guaranty Trust Company of New York INFORMATION <br> Registrar-Common-The Chase Manhattan Bank of New York <br> Transfer Agent-Preferred-The First National City Bank of New York <br> Registrar $\rightarrow$ Preferred-Bankers Trust Company of New York <br> Trustee-5\% Convertible Debentures- <br> First National City Trust Co. <br> Conversion Agent-5\% Convertible Debentures- <br> Morgan Guaranty Trust Company of New York 

AUDITORS
Certified Public Accountants-David Himmelblau \& Co., Chicage
soungel General Counsel-D'Ancona, Pflaum, Wyat \& Riskind. Chicago


ANNUAL REPORT

|  | 1959 | 1958 |
| :---: | :---: | :---: |
| Earnings per Common Share | \$ 4.35 ${ }^{(1)}$ | \$ 2.40 (2) |
| Net Sales | 114,682,148 | 98,419,644 |
| Net Profit before Taxes | 5,861,931 | 3,772,028 |
| Federal Taxes on lncome | 2,482,000 ${ }^{(1)}$ | 1,850,000 |
| Net Profit after Taxes | 3,379,931 ${ }^{(1)}$ | 1,922,028 |
| Dividend Rate per Common Share |  |  |
| Cash | 1.20 | 1.20 |
| Stock | $3 \%$ | $2 \%$ |
| Dividends paid per Preferred Share | 4.25 | 4.25 |
| Book Value per Common Share | 31.55 | 29.62 |
| Current Ratio | 2.82 | 3.06 |
| Shares outstanding |  |  |
| Common Stock | 750,307 | 598,028 |
| Preferred Stock | 26,770 | 28,020 |
| Number of shareowners |  |  |
| Common Stock | 4,200 | 3.535 |
| Preferred Stock | 400 | 440 |
| Number of Catalog sales stores and offices | 65 | 60 |
| Number of retail stores | 13 | 13 |

[^0]
## The President's Report to the Shareholders

SALES. In 1959, our seventieth year, we attained the highest sales volume in our history and the highest earnings. Sales totalled $\$ 114,682,148$, compared with $\$ 98,419,644$ in 1958. an increase of $16.5 \%$. We realized steady improvement throughout the year, for every month during the year sales were higher than for the corresponding month in the previous year.

EARNINGS. Consolidated profit before federal taxes on income for the year 1959 amounted to $\$ 5,861,931$, or $5.1 \%$ of sales, compared with $\$ 3,772,028$, or $3.8 \%$ of sales in 1958. After provision for federal taxes, consolidated net income for the year was $\$ 3,379,931$, compared wish $\$ 1,922,028$ in the previous year. Profit per common share, after preferred dividends, was $\$ 4.35$, which compares with $\$ 2.40$ last year. This 1959 after-tax profit includes a non-recurring credit of $\$ 460,000$, or 6 lc a share, which is a reduction in our provision for federal taxes for that year, resulting from the conversion of our customer accounts to revolving credit. Our 1959 proft, before the inclusion of this credit, is still the highest in the company's history.

DIVIDENDS. The year 1959 is the 26th consecutive year in which Aldens has paid dividends. Cash dividends per common share totalled $\$ 1.20$, compared with the same rate in 1958. Regular cash dividends totalling $\$ 4.25$ were also paid on our preferred shares.
On January 1, 1960, a 3\% common stock dividend was paid. This compares with $2 \%$ in the previous year. We took this means of extending to our shareholders an increased participation in the profits of the company, so that cash funds might be retained in the business to help finance our expanding credit sales.


It is our intention to continue the present annual cash dividend rate of $\$ 1.20$ per common share, as well as the $3 \%$ common stock dividend, if our earnings continue their present trend.

CREDIT SALES AND ACCOUNTS. Credit sales rose to approximately $44 \%$ of our total sales, compared with $41 \%$ last year, an increase which accounts for a large part of our total increase in sales volume over the previous year. This is demonstrated by the increase of $27,6 \%$ in credit sales over last year, compared with our total sales increase of $16.5 \%$.

Credit selling is important to us in growing with our national economy in which consumer credit has become an indispensable part of the way of doing business. It is important to us in our production of profit. for it brings us an average order more than three times the size of the average cash or COD order, which in turn reduces our handling costs. It is important, too, in bringing us a more loyal customer who in 1959 purchased an average of four times as much as a non-credit customer.

The conversion of our customer accounts to the revolving credit method of account handling was completed in November. With this method we produce a monthly statement for the customer, which shows not only the transactions in the account and the open balance. but also the additional amount which may still be bought to bring the account to the full credit limit. We may also enclose direct mail pieces. calling attention to special promotions and sale items. With the conversion to revolving credit we adopted a simplified table of credit terms, showing one small down payment to open the account. a monthly payment keyed to the peak outstanding balance in the account, and from twelve to twenty-four


## The President's Report: continued

months for repayment. This simplified table of credit terms gives our customers a longer repayment period than previously.

This new method of billing also permits a monthly computation of our nominal credit service charge on the outstanding balance. replacing our previous method of billing a fixed carrying charge for credit service at the time the order was charged to the customer's accounc. We believe this to be fairer and easier for the customer, who now pays only for the amount of credit used.
There have been expenses incidental to the conversion of our accounts to revolving credit which have served in some measure to reduce our profit in the year just passed. By the same token, however. we expect that our profits in the years ahead will be enhanced by this change.

We continue to maintain the caliber of our accounts at a very satisfactory level, and we have experienced no unusual delinquency as a result of our credit expansion. As has been our practice in the past, we have created reserves for uncollectible accounts, based on an aging analysis of individual accounts, and we believe these reserves to be adequate.

FINANCING. To accommodate our expanding receivables additional financing was needed. Our financing program began in the spring with the call for redemption of our $41 / 2 \%$ Convertible Subordinated Debentures, due September 1, 1970. All but a very small percentage of these Debentures were converted into common stock, and our new offering of Debentures carly in the fall was readily accepted (these are 5\% Convertible Subordinated Debentures. due August 1, 1979).

Arrangements were also successfully completed for $\$ 23,000,000$ in long-term loans, of which sum $\$ 7,000,000$ was received by the company prior to the end of the fiscal year, with the balance to be received by May 10, 1960. This also enables us to repurchase that portion of our accounts reccivable formerly sold to a group

of banks. We have increased bank lines for short-term borrowings. as may be needed. as well as having formed Aldens Acceptance Corporation. a wholly owned subsidiary, during the year to provide a vehicle for further financing of receivables. as required. The successful completion of these arrangements provides adequate and sound financing for our planned increase in receivables in 1960 and further credit expansion.

NET WORTH. On page 15 of this report you will find a chart which demonstrates at a glance the healthy and continuing growth of our net worth. Through the years Aldens has shown dollar sales per dollar of net worth-sales per invested dollar-almost double the rest of the mail order industry. This is significant in analyzing our operation and our profit potential.

INVENTORIES AND COMMITMENTS. Merchandise inventory at January 31, 1960 totalled $\$ 14,575,142$, compared with $\$ 12,218$, 131 last year. an increase of $19 \%$. This increase stems from our higher volume of sales, which must be serviced by larger inventories. and also from comparison with an unusually low inventory the previous year. Our merchandise commitments at year-end were $\$ 3.882,029$. compared with $\$ 5.346,001$ a year ago, this decrease reflecting the later Easter season in 1960.

RETAIL DIVISION. Profits in our retail store division are the highest in its history. Each of the chirteen junior department stores which comprise this division is on a profitable basis, and, combined. are operating above generally accepted standards of satisfactory profit performance. Total profits for the division are more than double those for the previous year. We plan expansion of our retail store operation by the acquisition of additional well established businesses. as stores which meet our requirements are made available to us.

CATALOG SALES STORES AND TELEPHONE SALES OFFICES. Important strides have been made in this division of our business during the past year. Sales increased $24 \%$. The number of outlets grew to 65 from the previous year's 60 . Several of our catalog sales stores were moved to better locations, and most have undergone refurbishing. We have a group of modern and attractive catalog sales stores, made inviting by good location, adequate parking facilities, and the convenience of credit accommodations, will-call service. direct-to-door delivery by local truck, and representative merchandise on display. These stores are situated primarily in midwestern locations, within an area 400 miles from Chicago, for efficient servicing by our administrative personnel. Our expansion plans for this division include the opening of additional locations at the rate of one each month, which we have found to be at as rapid a pace as profitable sites can be found and personnel properly trained.

## The President's Report: continued

EMPLOYEE RELATIONS. We have extended our union contract for the employees of the Mail Order Division for a period of five years, and we look forward to continued harmonious employee relationships.

THE FUTURE. Every indication is that the national economy will continue to prosper, and we believe that our aggressive merchandising and promotional program will keep pace with this continuing upward trend. While in 1960 we will feel the burden of increased postal rates, our spring catalog and other selling media have brought a very satisfactory initial response, and we expect good consumer acceptance to bring our earnings to a level beyond the year just passed. The financing arrangements completed in 1959 will accommodate still further credit expansion. The problems incident to our conversion to revolving credit are behind us, Our customer list is showing a healthy growth. Our fall catalog will carry approximately one hundred more pages than last year, with an even greater abundance of color. The enthusiasm and vitality of our organization point to a good future for Aldens.

We could not have realized the progress we have made without the loyalty and support of our employees in every division, our management, our directors, our vendors. My full recognition and thanks are extended to all of these and the many others who contribute to the success and growth of our business.

Sincerely.


## ALDENS, INC. and consolidated subsidiaries

|  | Fligal Year Ended |  |
| :---: | :---: | :---: |
|  | January 31, 1960 | $\begin{aligned} & \text { January }{ }^{31} \\ & 1959 \end{aligned}$ |
| BTATEMENT OF CONsOLIDATED INCOME |  |  |
| Net Sales. | \$114,682,148 | \$98,419,644 |
| Deduct: |  |  |
| Cost of goods sold (including publicity. occupancy and buying expense) | \$ 90,616.281 | \$78,640.982 |
| Selling, general and administrative expenses. | 15,227,420 | 13.408.653 |
| Building maintenance and repairs. | 219.323 | 163.507 |
| Depreciation and amortization. | 472,862 | 498.423 |
| Social security, property and sundry taxes | 1,063,337 | 838.546 |
| Interest expense . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . | 1,482,894 | 1,245,085 |
|  | \$109,082,117 | \$94.795,196 |
|  | \$ 5,600,031 | 53.624 .448 |
| Miscellaneous Income (net) | 261,900 | 147,580 |
| Income before provision for federal taxes on income. | \$ 5,861,931 | \$ 3.772 .028 |
| Provision for Federal Taxes on lncome (Note 3) | 2,942,000 | 1,850,000 |
| Net Income ror Year | \$ 2.919 .931 | \$1,922,028 |
| Special Credit (Note 3) | 460,000 | - - |
| Net Income and Special Credit | \$ 3,379,931 | \$1,922,028 |
| STATEMENT OF CONSOLIDATED PAID-IN SURFLUB |  |  |
| Balance at beginning of year. | \$ 1,956,489 | \$ 1.726.768 |
| Excess of par valuc over cost of preferred shares cancelled during year. | 19.094 | 11,307 |
| Excess of conversion price over par value of common shares issued upon conversion of convertible subordinated debentures less net expenses- |  |  |
| 41/2\% serics | 2,557,958 | 5.488 |
| 5\% series | 11,540 | -- |
| Excess of market value over par value of common shares issued as dividend on common stock (transferred from retained earnings).$\begin{aligned} & 853,360 \\ & \hline \end{aligned}$ |  |  |
| Balance at end of year. | \$ 5,398,441 | \$ 1,956,489 |
| StATEMENT OF CONBOLIDATED RETAINED EARNINGB |  |  |
| Balance at beginning of year. | \$ 13,301,990 | \$12,476.394 |
| Net income for year. | 3,379,931 | 1.922,028 |
|  | \$16,681,921 | \$14.398,422 |
| Cash dividends paid- |  |  |
| Common srock (\$1.20 per share) | \$ 834,860 | \$ 703,329 |
| Preferred srock (\$4.25 per share) | 117.484 | 121,552 |
|  | \$ 952,344 | \$ 824,881 |
| Market value of common shares issued as dividend on common stock <br> (transferred to capital stock and paid-in surplus) $962.625$ <br> 271,551 |  |  |
|  | \$ 1,914,969 | \$ 1.096.432 |
| Balance at end of year. | \$14,766.952 | \$13.301.990 |

## CURRENT ASSETS:

Cash resources -
Cash on deposit and on hand. .................................. . $\$ 3,124,052$
U. S. Government securities plus accrued interest................. . $\quad 46.735$
$\$ 3,170,787$

Accounts receivable -

| Customers' installment accounts (Note 2) | \$45,580,737 | \$34.270.513 |
| :---: | :---: | :---: |
| Less-Accounts sold. | 15,000,000 | 15,000.000 |
|  | \$30,580,737 | \$19.270.513 |
| Other customers' accounts. | 845,106 | 765.553 |
| Miscellaneous accounts. | 611,041 | 460.092 |
|  | \$32,036,884 | \$20.496.158 |


| Less-Reserve for doubtful accounts |  |  |
| :---: | :---: | :---: |
|  | \$29,624,706 | \$17.657.708 |
| Inventories (at lower of cost or market) | \$15,281,900 | \$12,890,575 |
| Advances on Spring season catalogs and expenses. | \$ 2,893,478 | \$2,550,616 |
| Total Current Assets. | \$50,970,871 | \$36,702,237 |

## OTHER ASSETS:

Investment in real estate subsidiaries (at cost)
(See attached statements and Note 1)

| $\$ \quad 615,000$ |
| :--- |
| $\quad 282,891$ |
| $\$ \quad 897,891$ |

\$ 615,000
Sundry

$$
266,283
$$

- 

$$
-2
$$

\$ 881,283

## FIXED ASSETS:

| Real estate, leasehold improvements and equipment (at cost) | \$8,221,115 | \$ 7,850,483 |
| :---: | :---: | :---: |
| Less-Reserves for amortization and depreciation | 3,864,490 | 3,930,834 |
|  | \$ 4,356,625 | \$ 3,919,649 |
|  | \$56,225,387 | \$41,503.169 |

## GURRENT LIABILITIES:

Due banks


Accounts payable-trade creditors. . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . 2,253.594
Due customers
1,328,628
2,081.476

Accrued payrolls
1,257,743
1,233.708

Accrued property and franchise taxes.
435,751
822,458

Accrued federal and state taxes (Note 3 )
3,511,364
377.779

Sundry payables
657.459
2.404,524

Total curtent liabilities . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . . \$18,054,539

## LONG TERM DEET:

$51 / 4 \%-53 / 4 \%$ Promissory notes (Note 4)
$\$ 7,000,000$
$31 / 2 \%$ Promissory note (final maturity February 1, 1966)
(paid December 21, 1959)
5\% Convertible subordinated debentures
(due August 1, 1979)
4,537,000
$41 / 2 \%$ Convertible subordinated debentures plus unamortized premium (due Scptember 1, 1970) (Note 5)

| \$1.537.000 |
| :--- |

3.391 .704
$\$ 8.391 .704$

## CAPITAL:

| 41/4\% Preferred stock, cumulative, \$100 par-Issued. | \$ 2,960,000 | \$3,040,000 |
| :---: | :---: | :---: |
| Common stock, \$5 par- |  |  |
| Authorized-1,000,000 shares |  |  |
| Issued-751,539 and 598,028 shares at respective dates. | 3.757,695 | 2,990,140 |
| Paid-in surplus (premium on capital stocks) | 5,398.441 | 1,956,489 |
| Retained earnings (Note 6) | 14,766,952 | 13,301,990 |
|  | \$26,883,088 | \$21,288,619 |
| Less-T'reasury stock (at cost) | 249,240 | 179.039 |
|  | \$26,633,848 | \$21,109,580 |
|  | \$56,225,387 | \$41,503.169 |

## ALDENS, INC. real estate subsidiaries

## COMBINED BALANCE SHEET

ASSETS

## January 31,

 1960\$ 177,043
Cash on deposit.
U. S. Government securities plus accrued interest (at cost) (market value $\$ 10 \mathrm{~L}, 156$ )
102.437
$\$ 279.480$
$\$ 31,110$
Other Assets

## Fixed Assets:

Real estate and equipment (at cost) (Note 7) . . . . . . . . . . . . . . . . . . . .

| $\$ 5,214,085$ |
| ---: |
| 829,777 |
| $\$ 4,384,308$ |
| $\$ 4,694,898$ |

Less-Reserves for depreciation. . . . . . . . . . . . . . . . . . . . . . . . . . . . . . .

$$
\begin{array}{r}
\$ 5,214,085 \\
829,777 \\
\hline \$ 4,384,308 \\
\hline \$ 4,694,898 \\
\hline \hline
\end{array}
$$

January 37, 1959

## LIABILITIES AND CAPITAL

## Current Liabilities:


long Term Debt:
First and leasehold mortgage $5 \%-41 / 2 \%$ sinking fund bonds (due in quarterly installments to April L, 1976) . . . . . . . . . . . . . . . . . . . . . . . . . . . . $\$ 4,023,000$
\$4,171,000
Less-Current installments.
Capital:

148.000
\$4.023.000

## AUDITORS' OPINION

To Shareholders of Aldens, Inc.:
In our opinion, the accompanying financial statements present fairly:
(a) the consolidated financial position of Aldens, Inc, and consolidated subsidiaries at January 3 l. 1960 and January 31. 1959 together with the related statements of income and retained earnings for the years then ended; and
(b) the combined financial position of the real estate subsidiaries at January 31, 1960 and January 31. 1959 together with the related statement of income and retained earnings for the years then ended. in conformity with generally accepted accounting principles applied on a consistent basis during the two years.

Our examination was made in accordance with generally accepted auditing standards and accordingly included such tests of the accounting records and other auditing procedures as we considered necessary in the circumstances.

Chicago, Illinois


March 7. 1960
Certified Public Accountants

## Alco Realty Co. and Ciro Land Corp.

## STATEMENT OF COMBINED INCOME AND RETAINED EARNINGS

|  | Flscal Year Ended |  |
| :---: | :---: | :---: |
|  | January 37 , 1960 | January 31, 1959 |
| Rent Received from Parent Company | \$415,609 | \$415,609 |
| Deduct: |  |  |
| Depreciation | \$193,382 | \$193.383 |
| Interest expense (net) | 201.903 | 212,393 |
| Property and sundry taxes. | 339 | 394 |
| Other expenses. | 2,908 | 2,890 |
|  | \$398,532 | \$409,060 |
| Income before provision for federal taxes on ineome. | \$ 17,077 | $3 \quad 3.349$ |
| Proviston for federal Taxes on Income. | 4,100 | 4.400 |
| Net lncome for Year | \$ 12,977 | \$ 2.149 |
| Defictit at Beginning of Year | 12,451 ${ }^{\text { }}$ | $14.600^{\circ}$ |
| Retained Earnings or Defigit at End of Year. | \$ 526 | S $12,451^{\circ}$ |
| $\bullet$ Denotes red |  |  |

## ALDENS, INC. AND ITS WHOLLY-OWNED SUBSIDIARIES NOTES TO FINANCIAL STATEMENTS FISCAL YEAR ENDED JANUARY 37, 1960

(:) Principles of Consolidation:
The consolidated firancial statements of Aldens. Inc. include all merchandising subsidiaries and oldens Acceptince Corporation: they do not include the real cstate subsidiaries, Alco Realy Co, and Ciro Land Corp.. which are combined in separate statements. All subsidiarics are wholy-owned.
( ) Custonters Installment Accouns Receivable:
All customers' installment accounts have been converted to revolving credit Under this plate a servite elarge is bilked to each customes montily on the basis of outstanding balance. Under proeedures previously followed, carrying charges were billed at the cime of sale bascd on the anount of each sale and the Company provided a reserve for collection expense at the year ead. Under the revolving credit plan. reserve for colletion expense is not needed and no provision thercfor was made at January 31, 1960.
(3) Provision Lor Fetcral Taxes on Income:

The not-recurring special credit represents reduction in provision for estimated federal income taxes for the fiscal year ended January 31. 1960 which arises from conversion of customers installment accounts receivable 10 revolving credit.

Federal ineonce tax returns of Aldens. Inc. and its consolidated subsidjarics have becn reviewed by the Intemal Revenue Service through January 31. 1959. Federal incone tax returns of Aleo Realy Co. and Ciro Land Corp, have been revewed through January 31. 1958 and January 31, 1957 respectively.
(4) $51 / 4 \%-53 / 4 \%$ Promissory Notes:

The Company has entered into Loan Agreements, dated as of November 30. 1959, with a group of lenders cousisting of fourtecr iusurance companics and onc State invesment txard. These agreements provide for the Company to borrow the ageregate primeipal amount of
$\$ 23.000,000$ on or before May 10. 1960 at $51 / 4 \%$ per munum on $\$ 9.000000$ and $53 \%$ per ammun on $\$ 14,-$ 000,000 . Principal amount outstanding at January 31 , 1960 consists of $\$ 6.000,000$ at $51 / 4 \%$ and $\$ 1.000,000$ at $5 \frac{3}{4} \%$.
The notes are due in annual installments on Deetmber 1, as follows:

| Ycars | Aggregate Annual Maturity |
| :---: | :---: |
| 1961-1964 | \$ 920.000 |
| 1965-1969 | 1.380,000 |
| 1970-1975 | 1.725.000 |
| 1976 | Unpaid balance |

The loan agrements provide that the accounts recrivable sold ( $\$ 15,000,000$ ) will be repurchased and the agreemem under which such aecounts were sold shall be terminated on or before August 1, 1960.
( $)^{4} 41 / 2 \%$ Convertible Subordinated Debentures:
Of the $\$ 3.325 .200$ priatipal anount of debentures which were outsanding at Jamuary 31, 1959, (a) $\$ 3.196 .500$ was converted into 130.080 shares of cminmors stock and (b) $\$ 128.700$ was redeened by the Compary at 104.4 plus accrued interest.
(i) Unrestricted Retained Earnings:

Under terms of the loan agreements with insurance companies, approximately $\$ 3,800,000$ of consolldated retathed carnings was unrestricted at January 31, 1960 whth respect to the piynuent of cash dividends on the common stock.
(7) Real Estate Subsidiaties:

All of the real estate apparing on the combined balance sheet of Alco Realty Co. and Ciro Land Corp. is rented to Aldens. Iuc under a long term lemse. The lease, land and building are pledged under the First and Leasehold Mortgage $5 \%-41 / 2 \%$ Sinking Fund Bond Ludenture.

## a ten year performance record of ALDENS $1950 \mid 1959$

FISCAL YEAR
19591958
(Following are reported in
thousands-000 omitted)
Net Sales $\ldots$.............
Net Profit before Federal Tax
Federal Taxes ............
Net Profit after Federal Taxe
Common Stock and Surplus
Working Capital ...........
Accounts Receivable.......
(including sold accounts)
Merchandise Inventories

| (Following reported in |
| :---: |
| actual amounts) |




|  |  |  |  |
| :---: | :---: | :---: | :---: |
|  |  |  |  |
| $\$ 97,352$ | $\$ 90,505$ | $\$ 92$, |  |


\$MILLIONS

\$MILLIONS

(1) All years adjusted to reflect stock distribution, stock dividends and shares issued as a result of conversion of debentures.
(2) All years adjusted to reflect stock dlstribution and stock dividends.

## OUR GROWING INDUSTRY

-

Few people outside the mail order industry recognize or evaluate its dramatic growith and the role it has played in our national development. The mail order catalog is as much a part of our history as the horse and buggy. as American as an ice creain soda.

With every major change in the trend of our economy there have been those who cried out the doom of mail order. The coming of age of the automobile. the network of good roads. the spreading of chain stores across the nation, the noverment of population from rural to urban and then suburban, all of these and many more were said to threaten our existence. But catalog shopping has grown with and sometimes beyond other retail markets, and continues to enjoy sales increases surpassed by few industries.

While known in Anserica since the earliest Colonial days, mail order selling did not attain real stature until well after the Civil War.

The last half of the 19 th Century saw the great migration of our people to the lands west of the Mississippi, and to the far west. As our western frontier disappeared and settlers changed the wilderness to homesteads, we becane a nation with the bulk of our population and the principal source of our wealth on the farms and in small, often isolated rural communities. There followed the railroads to connect the growing communities of the sprawling country and the postal system to satisfy the demands of a people cager to be a patt of the life of the nation.

Where the farms grew, where the towns sprang up, there went the mail order catalogs, at once nourishing and nourished by this grear market.

The catalog was then, as it is now, the lowest cost method for mass distribution of nonperishable consumer goods over large geographic areas. It brought a varicty of wares to sparsely settled areas that could scarcely be equalled in the largest city department store. While it met the need for supplies of almost every kind, it also brought the news of inventions, new products, improved farm implements. The lavish bonnet ordered for church on Sunday was worn by milady with confidence in her knowledge of the latest fashion. Goods once laboriously manufactured at home were bought ready-inade.

There was no Rural Free Delivery until 1896 (and no Parcel Post until 1913). While the postal system from the beginning meant life itself to the mail order companies, the industry in turn becane its largest user and supporter, its most important source of revenue.

In the powerful movement to industrialization and the growth of our giant cities, mail order still played its important part. Many a small manufacturer, beset with the problems of the birth and nurturing of his product, found much needed help in the catalog. Mass distribution brought him the vast market he could not otherwise have reached, and at the same time provided the funds to improve his wares and enlarge his facilities.

With the curn of the century and through the first World War years, the farmer advanced far along the road to prosperity. Large crops and good prices brought him an unprecedented level of purchasing power. Mail order prospered with him-until the drop in agricultural prices in 1920, followed by the debacle of 1921. To the farm bankruptcies and bank closings were added the failures of many mail order firms whose business had been buile largely on C.O.D. sales. The attomobile had come of age by 1920 , and with it the gasoline-engine-powered farm machinery, and the shift of rural population to the cities. By 1925 strong retail competition appeared in the small towns in the form of chain stores.

One of the industry's greatest attributes is its ability to adapt to change. With the population shift to the towns and cities, the catalog must now also serve an urban market. With the concentration of retail store facilities in the towns made accessible to the fanner through the automobile, the catalog must offer even more to meet competition from the local merchants and chain stores.

The traditional competitiveness of lower prices and wide assorments was angmented by greater sterss on fashion, more colorful catalogs, merchandise with more appeal for the urban dweller. The years which foliowed saw the development of the caralog order stores and attendant convenience to the shopper, the branching ont to retail stores as mail order company subsidiaries, widespread use of credit, upgrading of merchardise selections to attract the middle-to-upper income 〔amilies who comprise the greatest segment of our population. Mail order keeps pace with a changing market, with a rising standard of living.

Aldens looks forward with enthusiasm to the new decade and the years beyond. Though we share a common background with others of our indusery, the figures which chart our growth over the past ten years show a higher rate of increase than the figures compiled by the United States Deparment of Comtueree for the mail order industry as a whole.

New photographic processes and printing techniques enable us to produce increasingly beautiful catalogs, with colors and fabrics so realisticaliy duplicated that the customer sees the true


The chart above (drawn from figures compiled by various government agencies) graphically illustrates first the greater ratio of growth of Aldens catalog sales in 1958 and 1959. as compared to catalog sales of the mail order industry for both of these years. The industry in turn shows a greater rate of growth than national sales of lines of merchandise generally sold by mail order companies, and a far greater rate of growth than department store sales. Farm income is shown to illustrate the growth of Aldens catalog sales and those of the industry in the face of decreasing rural purchasing power, pointing up sharply the transition of catalog sales from rural to urban.
color and almost feels the fabric of the garment she is ordering. Photography, too, has replaced most of the artists' sketches with actual reproductions of our merchandise and our buyers are thus spurred to higher standards of quality and selectiveness, Automation helps to speed our work. The building which houses our headquaters and our hardlines mail order plant is one of the most modern and efficient in the country. Our merchandise finds increasing acceptance in urban and suburban communities, as well as in the rural areas where our story began. Milions enjoy the ease of armchair shopping from an Aldens catalog, when all the family gathers at their leisure in the comfort of the living room to select goods from an assortment numbering many thousands.

We hope to serve our customers in many more midwestern cities through a larger retail store division, now composed of thirteen junior department stores, for we believe that in this plase of our business and in this form of retail distribution lies great expansion potential. Our sixtyfive catalog sales stores and telephone offices will continue to grow into a more widespread network of locations to serve more communities with the convenience of personalized assistance in catalog shopping, will-call and lay-away accommodations, parking facilities. The conversion of our customer accounts to revolving credit opens the door to accelerated instaliment sales. Our merchandise, operational and promotional plans all are geared to the shopping habits of America.

As for the future-the development of low-cost jet transportation of merchandise may reduce our costs and improve our scrvice, may bring us goods now foreign to our catalogs. Perhaps our custorners will shop at home by dialing a telephone number and watching on a screen a filmed demonstration of merchandise of their choice. Automation may absorb the filling of orders and packing the goods for shipment.

Numerous magazine and newspaper articles have been written about the lusty growth catalog sales have enjoyed in the past year. Aldens is a part of a growing industry-determined to become a bigger part year by year.


## ALDENS LOCATIONST Aldin

# EXECUTIVE OFFICES BUYING OFFICES - CLERICAL OPERATIONS * HARD LINES PLANT \& WAREHOUSE 5000 Roosevelt Road, Chicago 7, lllinols 

SOFT LINES PLANT \& WAREHOUSE NEW YORK BUYING OFFICE

511 South Paulina Street, Chicago 7, llinols

200 Madison Avenue, New York 16, New York

ILLINOIS

| Alton (Young's) | Frankfort |  |
| :--- | :--- | :--- |
| Chicago | Terre Haute |  |
| Elmwood Park | Vincennes <br> Galesburg | (Gimbel-Bond) |
| (O.T. Johnson's) | IOWA | PENNSYLVANIA |
| Kankakee | Iowa City | Uniontown |
|  | (Kaulman's) |  |
| INDIANA | KENTUCKY |  |
| Bedford | Owensboro <br> Bloomington | (McAtee's) |

Uniontown
(Kaulman's)
(O. T. Johnson's

Kankakee
ndiana

Bloomington
(MeAte's)
(McAtee's)

ALDENS RETAIL STORES

| ILLiNOIS | INDIANA | MICHIGAN (Cont.) | OHIO |
| :--- | :--- | :--- | :--- |
| Aurora | Elkhart |  |  |
| (in National | Grand Rapids | Akron |  |
| Berwyn | Food Store) | Jackson | Canton |
| Bloomington | Gary | Kalamazoo | Cincinnati |
| Broadview | Harmmond | Mt. Clemens <br> (in National <br> Food Store) | (in National |

OUR 71st YEAR•1889-1960


[^0]:    ${ }^{11}$ Includes non-recuring sixtial sexfis of $\$ 460.000$. equivalent to $\$ 61$ per Common Share
    (2) Adjusted to reflect 1959 common stock di widend and issuance of Common Shames resulting lionn contersion of Debenuses

