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HENRY MORGAN & CO. LIMITED

: MONTREA TORONTO OTTAWA

# Annual Report

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APR 2/1952
MoGIL NIVE STY

Privileged to play a part in Canada's welcome to

Princess Elizabeth, now Queen Elizabeth II,

and her husband, Prince Philip,

the Duke of Edinburgh, Morgan's proudly

holds these records in its century-old archives.



The costume for the carefree barn dance at Government House in Ottawa supplied by Morgan's.



THE ROYAL TOUR...

## HIGHLIGHT OF 1951

A pageant of Quebec Fashions, staged by Morgan's at the fiftieth anniversary performance of l'Orchestre

Symphonique de Québec.

The City

The Hall of Honour, Montreal's City Hall, decorated by Morgan's.

Prince Edward Island's gift to royalty a superb fox cape. Fashioned from native pelts by Morgan's fur experts.



## HENRY MORGAN & CO. LIMITED

PHILLIPS SQUARE, MONTREAL

#### BOARD OF DIRECTORS

Henry W. Morgan, President
F. Cleveland Morgan, Vice-President
J. Bartlett Morgan, General Manager
A. Ernest Walford, C.A., F.C.I.S., Secretary-Treasurer
Theodore G. Morgan
Hugh M. Wilson

D. Stewart Patterson, 360 St. James St. West, Montreal Aubrey H. Elder, Q.C., 507 Place d'Armes, Montreal

Transfer Agents — Royal Trust Company

Bankers — Bank of Montreal

Registrars — Morgan Trust Company

Auditors — McDonald Currie & Co.

### FOREIGN OFFICES

U.S.A. — 11 West 42nd Street, New York 18, N.Y.
U.S.A. — 756 South Broadway, Los Angeles, California
ENGLAND — 76 Grosvenor Street, Mayfair, London
FRANCE — 8 rue Ambroise-Thomas, Paris
FRANCE — 93 avenue des Champs-Elysées, Paris
SWITZERLAND — Binzstrasse 23, Zurich
ITALY — 1 Piazza S. Trinita, Florence
ITALY — 8 Via Ugo Foscolo, Milan

## HENRY MORGAN & CO. LIMITED To the Stockholders:

The fiscal year just closed has been a difficult but challenging one. In common with other retailers we report lower earnings, which are a matter of concern and regret to your officers, but in the process of meeting the many problems of the year, our organization has improved and our financial position has never been stronger.

Rapid price changes of many raw materials added to the normal difficulties of advance buying. The swing in public opinion from fears of war shortages to expectations of falling prices affected buying levels and made sales volume forecasts more liable to error than usual. Credit restrictions, high taxes, high costs of food and housing, all have increased pressure on the average family's budget. The Company's budget has experienced a strain as well, particularly from rising payroll costs. Nevertheless, the year ended with an increase in sales and a strong working capital position, although the margin of net earnings is smaller than last year.

Total sales excluding Ottawa, were \$28,617,770, an increase of 5.1% over last year. Net earnings at \$411,122 were \$204,800 or 33.2% below last year. Proceeds of the 5% preferred stock issue sold to the public last May have been used for general financial purposes and working capital at the year-end was \$6,020,757 as against \$5,035,332 at the first of the year.

An interesting development during the year was the extension of our business into the City of Ottawa. The R. J. Devlin Company Limited, generally recognized as Ottawa's leading women's and men's wear specialty store, was acquired at the end of April. The store was operated for the balance of the year under the Devlin name while merchandising policies and procedures were brought into line with those of this Company. From the beginning of the current fiscal year this business has been operating in every respect as an Ottawa branch of Henry Morgan & Company Limited.

Another important highlight during the past year was the planning of a food market in the downstairs store. The need for a modern supermarket enabling customers to do all their shopping under one roof had long been felt, and received much serious study. In June of last year arrangements were made to lease the greater part of the downstairs store to Steinberg's Limited, leading specialists in this field, for the operation of a new, super-modern food market. Although the only financial connection between the businesses is as tenant and landlord, your Management

believes we are offering our customers the best, most efficient and most conveniently located food service — one consistent with the Company's 107-year-old policy of fine quality at a fair price.

The Company's Directors join with me at this time in recording our warm appreciation of the fine work done by our staff during the past year. Many of them with their families have been associated with Morgan's for three or four generations, furthering the "family" tradition of the Company.

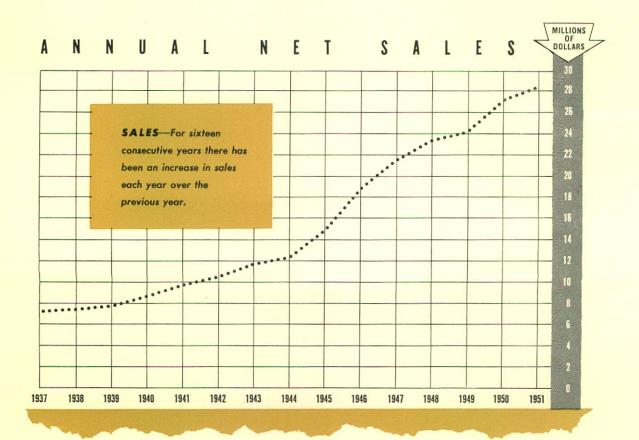
Morgan's now has stores in Montreal, Toronto and Ottawa. Each of these cities is contributing to and sharing in the remarkable development of Canada whose prospects for the future are, as Mr. Churchill proclaimed recently in Ottawa, without equal among all the nations of the world. Under these circumstances we cannot be other than confident despite difficulties and uncertainties ahead. We believe that, with the same policies which have brought the Company from its small beginnings in 1845 to its present position, we shall continue to build soundly for the future.

For the Board of Directors,

HENRY W. MORGAN,

Montreal, 14th March, 1952.

President.





Changing times bring changing needs,

and every retailer in a growing community must be continually

on the lookout for effective ways

to improve customer services

by Morgan's is the super-modern food market in the downstairs store which has been leased to Steinberg's Limited, outstanding specialists in this field. Improvements have also been made in many of the following services: restaurants, telephones, lounges, washrooms, check-rooms, a post office, travel bureau, lost-and-found office, credit facilities, shopping service, gift wrapping, local delivery, as well as packing and shipping to all outside points.

**INCREASED SHOPPING TIME** • With many more women employed in business and industry than ever before and the shortage of household help for young mothers, it is a great problem for many to find time to shop. To serve these shoppers Morgan's is open six days a week and Friday nights. The staff, however, only works a five-day week through a rotation system of days off. Staggered working hours enable the store to remain open Friday nights with the staff working the usual eight-hour day.

Additional part-time and temporary staff are employed to maintain full customer service over the busy lunch-hour period and for Friday night and Saturday.

**TRAFFIC PROBLEM** • During the past year a new parking lot opened by the Company has doubled parking accommodation available to Morgan customers.

A truck shuttle service conveys all customer purchases from the main store to the Company's warehouse on Cote de Liesse Road from which all deliveries are made. This service relieves the pressure on congested downtown areas and speeds up delivery time to customers.

**SUBURBAN GROWTH** • To accommodate customers in suburban and out-of-town areas Morgan's has developed a variety of services including: a zone telephone shopping service which takes incoming calls without charge from many areas not on Montreal

exchanges; deliveries to almost all points within a radius of about 40 miles from the city's centre.

The Snowdon suburban store which carries children's and women's wear is meeting the needs of many young mothers in the district who find it difficult to make frequent trips to the main store with their children.

**STREAMLINED OPERATIONS** • To assist the staff and increase their effective sales output, Morgan's management has a continuing policy of improving methods and mechanizing operations wherever possible. Only by increasing the output of each employee can business be increased and working conditions improved.

Charga-Plate, cycle billing, micro-film recording of accounts, and a complete floor audit system are some of the important postwar developments designed to improve efficiency. An internal dial telephone system has speeded up communications. Calculators, comptometers and billing machines are being supplemented by specialized payroll, accounting, billing and ticketing machines to perform a wide range of routine work necessary to the business.

Canada's first department store continues to thrive on its 107-year-old policy of providing fine quality merchandise at a fair price. Adhering firmly to this policy, the management has, at the same time, endeavoured to adapt the store's operations to the changing needs of customers, staff and the community.

	O P E R	ATING	R E S	ULTS	
FISCAL YEAR	SALES EARNINGS BEFORE TAXES ON INCOME		INCOME AND EXCESS PROFITS TAXES	NET EARNINGS INCLUDING REFUNDABLE PORTION OF EXCESS PROFITS TAX	
					% TO SALES
1937/38	\$ 7,222,664	\$ 232,424	\$42,550	\$189,874	2.6
1938/39	7,464,306	192,991	34,000	158,991	2.1
1939/40	7,724,911	296,309	65,000	231,309	3.0
1940/41	8,658,981	330,870	145,000	185,870	2.1
1941/42	9,517,341	383,305	170,000	213,305	2.2
1942/43	10,479,379	493,418	237,000	256,418	2.4
1943/44	11,687,113	637,096	335,000	302,096	2.6
1944/45	12,354,211	805,704	390,000	415,704	3.4
1945/46	14,886,826	928,137	529,000	399,137	2.7
1946/47	18,981,907	858,501	477,000	381,501	2.0
1947/48	21,626,294	853,725	415,000	438,725	2.0
1948/49	23,434,281	997,694	550,000	447,694	1.9
1949/50	24,077,457	1,067,235	500,000	567,235	2.4
1950/51	27,216,778	1,165,922	550,000	615,922	2.3
1951/52	28,617,770	896,122	485,000	411,122	1.4





Interior display studio. 1

Counting the cash. 2

Drapery workroom. 3

Drapery workingom.

Electrical Control Panel. 4

One of Morgan's fur experts. 5

Warehouse stockroom. 6



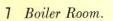


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- 8 Telephone order service.
- 9 Keeping the accounts.
- 10 Marking prices.
- 11 Staff training.
- 12 Swiss pastry kitchen.













## HENRY MORGAN A

BALANCE SHEET

### ASSETS

CURRENT ASSETS:	1952		1951	
Cash	935,406		122,275	
Accounts and bills receivable, less reserve	3,843,931		3,646,703	
Inventories — valued at the lower of estimated cost or market (less reserve of \$550,000)	3,117,700		3,248,900	
Investment in government bonds — at par (quoted market value \$342,650)	350,000	8,247,037	1,000,000	8,017,878
SUNDRY ASSETS:				
Life insurance — cash surrender value	144,395		124,210	
Insurance deposits, less reserve	15,639		16,504	
Prepaid supplies and expenses	174,658		207,040	
Refundable portion of excess profits tax	88,389	423,081	123,895	471,649
FIXED ASSETS:				
Store, office and garage equipment and fixtures — at cost, less amounts written off for depreciation	295,815		344,308	
Improvements to leasehold properties — at cost, less amounts written off	215,985	511,800	233,574	577,882
		\$9,181,918		\$9,067,409

#### AUDITORS' REPORT TO THE SHAREHOLDERS

We have examined the balance sheet of Henry Morgan and Company Limited as at 30th January 1952 and the statements of profit and loss and surplus for the year ended on that date and have obtained all the information and explanations we have required. Our examination included a general review of the accounting procedures and such tests of accounting records and other supporting evidence as we considered necessary in the circumstances.

In our opinion, the accompanying balance sheet and statements of profit and loss and surplus are properly drawn up so as to exhibit a true and correct view of the state of the affairs of the company as at 30th January 1952 and the results of its operations for the year ended on that date, according to the best of our information and the explanations given to us and as shown by the books of the company.

McDONALD, CURRIE & CO.,

Chartered Accountants.

## COMPANY LIMITED

30TH JANUARY 1952

## LIABILITIES

CURRENT LIABILITIES:	1952		1951	
	846,228		1,608,874	
Accounts payable	726,710		853,716	
Provision for income and other taxes	528,342		394,956	
Provision for contingencies	125,000	2,226,280	125,000	2,982,546
				, , ,
CAPITAL STOCK AND SURPLUS:				
Capital stock —				
Authorized — in accordance with supplemen-				
tary letters patent dated 14th May 1951 —				
15,000 43/4% cumulative redeemable pre- ferred shares of the par value of				
\$100 each	1,500,000		2,500,000	
10,000 5% cumulative redeemable pre-				
ferred shares of the par value of	1 000 000			
\$100 each	1,000,000			
or par value				
A CONTRACTOR OF THE CONTRACTOR				
Issued and fully paid —				
$15,000 \ 4^3/4\%$ preferred shares	1,500,000		1,500,000	
900 43/4% preferred shares redeemed				
(including 450 redeemed during	00.000		45 000	
the year)	90,000		45,000	
14,100 43/4% preferred shares outstanding	1,410,000		1,455,000	
10,000 5% preferred shares (issued during	1 000 000			
the year for cash)	1,000,000		1 700 100	
.512,057 common snares	1,733,100		1,733,100	
	4,143,100		3,188,100	
Capital surplus — set aside in respect of the redemption of preferred shares	90,000		45 000	
Earned surplus	2,722,538	6,955,638	45,000 2,851,763	6,084,863
in the surprus				0,004,000
		\$9,181,918	•	\$9,067,409

Note 1: There is a contingent liability under a guarantee of the bonds of Henry Morgan Properties, Limited.

Note 2: An amount of approximately \$200,000 is required to provide for the balance of the estimated past service cost of the staff retirement plan.

APPROVED ON BEHALF OF THE BOARD:

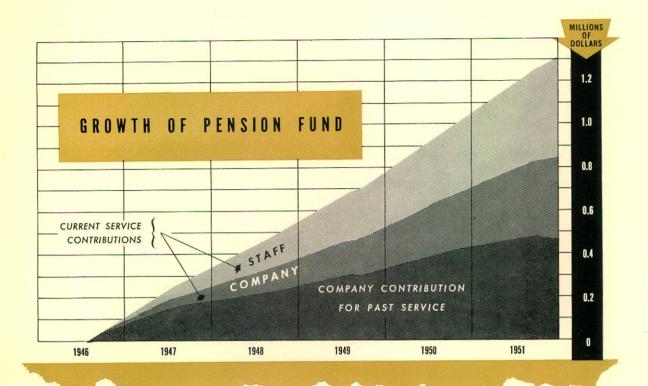
HENRY W. MORGAN A. E. WALFORD

Directors.

## HENRY MORGAN AND COMPANY LIMITED

## STATEMENT OF PROFIT AND LOSS FOR THE YEAR ENDED 30th JANUARY 1952

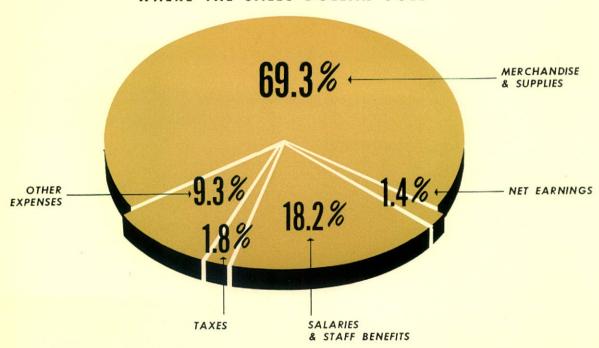
	19	1952		1951	
	52 w	reeks	53 we	ks	
SALES		28,617,770		27,216,778	
COST OF GOODS SOLD, SALARIES, WAGES AND EXPENSES,	,				
exclusive of items shown hereunder (including in 1951 a provision of \$150,000 for possible decline in inventory values).  Executive salaries  Provision for depreciation of fixed assets Improvements to leasehold properties written off  Pension fund—past service  Legal fees  Directors' fees	27,457,801 172,250 82,378 14,038 50,000 5,326 8,000	27,789,793	25,778,207 199,317 93,421 15,822 100,000 3,686 8,000	26,198,453	
		827,977		1,018,325	
SUNDRY INCOME:					
Income from investments	18,487 $49,658$	68,145	53,250 $94,347$	147,597	
		896,122		1,165,922	
PROVISION FOR INCOME TAXES		485,000		550,000	
NET PROFIT FOR THE YEAR		\$ 411,122 =================================		\$ 615,922	
STATEMENT FOR THE YEAR EN			1952		
BALANCE - 31st JANUARY 1951	e 2 3 2 3	e - e - u e - e - e -		2,851,763	
Net profit for the year				411,122	
Dividends paid—				3,262,885	
43/4% preferred shares 5% preferred shares Common shares		25,000	281,347		
Commission paid in connection with 5% potential surplus in red 4%/% preferred shares  Additional income and excess profits taxes	espect of the	redemption of	60,000 45,000		
		respect of store	154,000	540,347	
BALANCE - 30th JANUARY 1952	2			\$2,722,538	



**PENSION FUND** This chart shows the balances held for the fund at the end of December 1951. In five and a half years, after providing for pensions of those retired under the plan during that time, the fund has grown to over \$1,300,000—more than the total amount of dividends paid to all stockholders in the same period.

A current actuarial valuation indicates a remaining "past service" liability of approximately \$200,000 which it is planned to pay during the next four years.

## WHERE THE SALES DOLLAR GOES





## GROWING

Ottawa

#### MORGAN'S IN OTTAWA

Unlike the opening of a new store in Toronto and Montreal's Snowdon, Morgan's first appearance in Ottawa in April 1951 was through the acquisition of the well-known and long-established store of the R. J. Devlin Company Limited.

Like Morgan's, the Ottawa store had been a family-owned firm, having been founded in 1869 as a fur business by the late R. J. Devlin. Under the guidance of his sons, the store maintained its prominence in the fur business, expanded into the wearing apparel field, and earned a leading position in the city.

While Morgan's operated the Devlin store under its original name during 1951, from the beginning of February 1952 the store has become an Ottawa branch of Henry Morgan & Co. Limited.

On transfer of ownership, the store's staff was taken into the Morgan Staff Security Plan providing for pensions. Provision was made for past service on exactly the same basis as for Morgan employees when the Plan was first established in 1946.

With a Morgan branch store established in the City of Ottawa, the Company looks forward to a growing future in Canada's capital.

Men's Wear Department

Fur Department

Ladies' Dress Department







## WITH CANADA



Montreal Main Store

Montreal Snowdon Store



Toronto

